

Tung T. Pham

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EDUCATION

- University of Maryland, College Park** August 2012
Master's of Education, Mathematics in Secondary Education Overall GPA: 4.00
- University of Maryland, College Park: Scholars Program** May 2009
Bachelor of Science, Mathematics Major GPA: 3.35
Accounting, May 2011 Major GPA: 3.33

WORK EXPERIENCE

- Diamondback Newspaper, Maryland Media, Inc.** Sep 2009 - Present
Comic Strip Cartoonist College Park, MD
- Write and draw a daily comic strip for publication in the University of Maryland's student college newspaper
 - Design and format cartoons to meet newspaper print quality standards while completing weekly deadlines
- Ourisman Honda Car Dealership** May 2010 - Oct 2010
Sales & Leasing Consultant Bethesda, MD
- Overcame customer objections, negotiated prices, and facilitated the sales process while maintaining profit on vehicles
 - Attended daily meeting and reported to managers to meet goals and objectives, and upkeep customer satisfaction survey scores
 - Followed up with customers to ensure customer satisfaction and answered any lingering questions in regards to their new car
- Math Department, University of Maryland** Sep 2009 - Dec 2009
Teaching Assistant College Park, MD
- Provided self-written solutions to the SAS problem sets while giving constructive feedback on graded homework
 - Conducted a Least Squares and Zero Crossing Estimation project and wrote the solutions
 - Recorded students' homework and projects in Microsoft Excel and submitted them in a timely manner
- Math Tutor, Self Employed** Jun 2006 - Aug 2008
- Mentored four Vietnamese middle school and high school students after school and assisting them with their homework
 - Organized learning materials in addition to the students' homework in English, mathematics, science, and history

VOLUNTEER EXPERIENCE

- Assistant Scoutmaster Leader, Boy Scout Troop 1794** Feb 2011 - Present
- Plan individual patrol activities for the next troop meeting and conduct routine weekly activities as planned
 - Help new scout members progress along their merit badge requirements and various other achievements
- Founder, StudyTerps.com** Dec 2009 - Present
- Provide self-written solutions to old UMD math department final exams using simple yet easy-to-understand steps
 - Implement a search engine using PHP to query the MySQL database test bank of solutions using tags
- Math Homework Helper, PhysicsForums.com** Jun 2008 - Present
- Tutor college-level and high-school-level students in physics and mathematics, particularly Calculus and Statistics
 - Assist students who put in the effort by providing them with partial solutions and series of steps to accomplish the answer
- Volunteer Income Tax Assistant (VITA), IRS** Jan 2010 - Apr 2010
- Passed basic certification for filing Form 1040 U.S. Individual Federal Income Tax returns using IRS's E-file program.
 - Conducted probing interviews with customers to review intake sheet and explaining the tax preparation process.

AWARDS & ACHIEVEMENTS

Eagle Scout, Boy Scouts of America(2005) **Dean's List** (2007-2011) **Volunteer Income Tax Basic Certification**(2010)

SKILLS

Foreign Language Skills - Vietnamese (Fluent) and Spanish (Basic)

Computer Skills - Microsoft Suite (Proficient), SAS (Proficient), LaTeX, PHP, MySQL, CSS, X/HTML, C/C++(Basic), Java (Basic)